

Colours

OF OSTRAVA

17-20/7/2019/DOLNÍ VÍTKOVICE

RULES AND REGULATIONS FOR THE USE OF COLOURS OF OSTRAVA CAMPSITES

CAMPSITE OPERATION

- Only visitors with a valid ticket may enter the park
- Visitors must observe the applicable rules and regulations for attending the Colours of Ostrava Festival
- The Silesian Ostrava Castle campsite at the Silesian Ostrava Castle will be open from 18.00 on Tuesday 16 July to 15.00 on Sunday 21 July nonstop.
- Visitors to the sites may use the available toilets and sanitary facilities free of charge
- Visitor's own tent at the campsite – a fee of CZK 400 per tent + CZK 300 per each person accommodated in the tent
- Admission to the campsite – a fee of CZK 300 for a non-accommodated person
- THE ACCOMMODATION FEE REMAINS THE SAME FOR THE WHOLE PERIOD THE SITE IS OPEN
- CHILDREN UP TO 10 YEARS OF AGE FREE
- ZTP (SEVERE HEALTH DISABILITY) CARD AND ZTP/P (SEVERE HEALTH DISABILITY REQUIRING SPECIAL CARE) CARD FREE ENTRY based on prior reservation
- Visitors show their ID or passport at the entrance and fill in the accommodation document
- Visitors bear full responsibility for items left on the site or in tents
- Luggage and bike storage is located in Důl Hlubina in front of the entrance to the festival premises.

THE FOLLOWING IS PROHIBITED FOR VISITORS

- Lighting fires anywhere on the site
- Smoking or any other use of fire in tents
- Entering the site in any other way than through the properly marked entrance (e.g. climbing over the fence)
- Contaminating or damaging the site in any manner or endangering the health and belongings of others
- Causing a disturbance at night
 - from Tue to Wed 22.00-06.00
 - from Wed to Thu and Thu to Fri 24.00-06.00
 - from Fri to Sat and Sat to Sun 02.00-06.00

SITE SUPERVISION

- A security officer will monitor whether these rules and regulations are observed on the site
- Should visitors fail to observe these rules, they will be escorted from the park and potentially handed over to the Police of the Czech Republic
- Any potential misdemeanour or criminal offense will be handled by the Police of the Czech Republic
- In the event of breach of these Rules and Regulations or in the event of unexpected circumstances (so called Force Majeure, such as a natural disaster, criminal activity, act of terrorism, etc.) the organiser shall take all necessary actions in order to protect the property and health of persons as well as to restore the state without the breach of these Rules and Regulations (e.g. peace and order)
- To evacuate the premises in the event of any threat to the health of participants or to the property of the organiser (e.g. natural disaster, terrorist attack, etc.) without any damage compensation or compensation of lost earnings to any of the festival participants.

PROCESSING OF PERSONAL DATA

- in the context of the registration of accommodated participants, the organiser processes certain personal data as a personal data controller within the meaning of Article 4 (7) of Regulation (EU) 2016/679 of the European Parliament and of the Council, the so-called General Data Protection Regulation (hereinafter referred to as the "Regulation")
- comprehensive information on the processing of personal data within the campsites pursuant to Article 13 of the Regulation, including information on the purpose of processing, its legal basis, data recipients and the visitor's rights as a data subject are set out in a separate annex to the visitor rules and regulations (Terms and Conditions of Participation in the Colours of Ostrava Festival 2018), which is available through the website www.colours.cz and at the venue of the festival, including entrance to the campsites.

INFORMATION

- All information on the campsite, your wishes and claims will be dealt with by authorised persons at the campsite at the festival premises and authorised persons at the Silesian Ostrava Castle campsite (at the entrance to the campsite)
- Crisis line NON-STOP +420 737 576 677
- Medical assistance +420 732 911 911